

## G. Purchasing Policy Statement

Purchasing within the catering, housekeeping (cleaning), laundry and other soft services is often an emotive subject. Our policy is simple:

- a) We benchmark client prices against the industry to ensure best price and quality – if market prices fall, we would expect the suppliers to follow suit.
- b) All suppliers have to conform to our stringent Quality and Hygiene checks.
- c) All supplier service 'breakdowns' should be accounted for as part of Monthly Management Information Reporting

By adopting this policy we believe we develop good working relationships with our Client's suppliers rather than "chopping and changing".

Being a private company we do not have any financial interests in any of our Client's suppliers, guaranteeing that we always have the best interests of our clients at heart.

The Director of **provision** has many years of experience in negotiating with suppliers and we are confident that our supplier dealings will therefore always bring benefits to our Clients

Ian Jackson  
Director

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